



22020 Brian Avenue • Taylor, MI 48180-2730
(313) 769-5048 • Toll-Free: (866) 857-8904 • Fax: (866) 857-8904
Email: info@DJGemini.net • Web: <http://www.DJGeminiDetroit.com>

Performance Appraisal

Please read the description of each topic and rate the performance of DJ Gemini Communications at your event, using the satisfaction scale immediately following the topic. Our goal is to provide top-notch, professional services; therefore, we ask that you explain any aspect of our service that does not warrant a "very satisfied" rating. Likewise, if there are any aspects of our performance that you were especially pleased with, we would like to hear that too! We use your feedback to continually improve our services.

Cooperation

The staff at my event cooperated and assisted with scheduled activities, announcements, and provided appropriate sound levels.

Very Satisfied		Somewhat Satisfied		Not Satisfied
5	4	3	2	1

Comments: _____

Personnel

The demeanor of the personnel was professional, service-oriented, and accommodating. Dress was professional and appropriate to the occasion.

Very Satisfied		Somewhat Satisfied		Not Satisfied
5	4	3	2	1

Comments: _____

Music Selection

The music played at my event was the type I expected and appropriate to the occasion.

Very Satisfied		Somewhat Satisfied		Not Satisfied
5	4	3	2	1

Comments: _____

Sound Quality

The sound system provided was of professional quality, and sounded good at all volume levels.

Very Satisfied		Somewhat Satisfied		Not Satisfied
5	4	3	2	1

Comments: _____

Lighting (if provided)

The lighting effects systems provided added energy to and enhanced my event.

Very Satisfied
5

4

Somewhat Satisfied
3

2

Not Satisfied
1

Comments: _____

Contribution To Success Of Event

On a scale of 0-100%, DJ Gemini's services was _____% responsible for the success of my event.

Value

Overall the services provided were a good value for the money spent.

Better than Expected
5

4

As Expected
3

2

Worse Than Expected
1

Comments: _____

Summary

What did you enjoy about your experience with DJ Gemini Communications. Feel free to include any comments or suggestions you feel would be helpful to us. Use additional sheets if necessary.

Client Information

Name: _____ Phone: _____

Email address: _____ Parents' phone (for weddings): _____

Address: _____

Event type: _____ Event Date: _____

Event venue/location: _____

- May we show your comments to prospective clients? Yes No
- May we give your phone number and/or email address to prospective clients? Yes No
- May we quote you in advertising literature? Yes No
- Would you recommend DJ Gemini Communications to friends and relatives? Yes No
- Is there any aspect of your experience that you would like to discuss personally with us? Yes No

Your signature: _____ Date: _____

Please return this appraisal in the enclosed, postage-paid envelope. Thank you for your feedback.